

## **Job Opening**

**Company:** INSZoom.com Inc., Case Management Software, seeks an experienced Product Specialist for our office in San Ramon, CA

**Position:** Product Specialist - Two openings available

**Company contact:** Location: INSZOOM.COM Inc., 12647 Alcosta Blvd, Suite 330, San Ramon CA 94583

### **Job type:**

### **Job description:**

Responsibilities include: Onsite and telephonic training of INSZoom applications, configuring knowledgebase; and resolution of difficulties faced by clients in using the software. Gaining customer feedback to enable improvement in the product will be an important aspect of this job. Preference will be given to candidates with INSZoom experience. If you meet the above qualifications and are excited with the prospect of working with INSZoom, please send your detailed profile + salary expectations. Please email your resume to [raj@inszoom.com](mailto:raj@inszoom.com)

### **Required qualifications:**

- Excellent usage of MS Outlook, Word, and Excel
- Meticulous organizational skills
- Professional verbal and written communication skills
- Prior Customer Service experience is a Plus
- Ability to multitask efficiently

### **Additional information:**

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