

Job Opening

Company: INSZOOM.COM INC.,

Position: Client Relations Manager

Company contact: Raj Vaidyamath

Job type: Customer Service, Management Professional Services

Job description:

- Manage and guide Support/Account Management Team in USA and India
- Manage and guide Training Team in USA and India
- Development of Account Management and Training Team to include hiring and training
- Ensure client satisfaction with product and services offered and communicate recommendations with management team
- Handle escalated issues with clients and find a long term "solution"
- Visit Clients onsite with Road Show "New Feature and Refresher Trainings"
- Ability to multi-task and assign tasks to individuals within several departments
- Senior Level management skills required
- Ability to drive projects to completion within a timely manner
- Familiar with all Microsoft Suite of programs
- U.S. and International Travel required
- Software sales and/or marketing experience required and knowledge of Immigration processes within US and abroad is a plus
- 4 Years College Degree OR higher

Base Pay: \$36,000.00 - \$42,000.00 /Year

Employee Type: Full-Time Employee

Industry: Computer Software

Manages Others: Yes

Job Type: Customer Service, Management Professional Services

Req'd Education: 4 Year Degree

Req'd Experience: At Least 3 Years

Req'd Travel: Road Warrior

Relocation Covered: No

Required qualifications:

- Familiar with all Microsoft Suite of programs
- U.S. and International Travel required
- Software sales and/or marketing experience required and knowledge of Immigration processes within US and abroad is a plus
- 4 Years College Degree OR higher
- US Citizen or Permanent Resident card Holders only

Additional information:

Please send email to raj@inszoom.com